



HelloSoft, Inc.
2099 Gateway Place Suit 320,
San Jose, CA 95110. USA
Ph. 408-441-7110,
Fax. 408-436 7450
www.hellosoft.com

Dear Customer:

By now, you may be aware that HelloSoft is now a part of Imagination Technologies (LSE:IMG), a worldwide leader in multimedia and communications technologies.

IMG has been a driving force in the communications industry for many years providing multimedia, and communications technology, and as part of this leading company, HelloSoft will continue to develop and innovate Video and Voice over IP (“V.VoIP”) and Wireless connectivity products for semiconductor, ODM/OEM, and carrier customers and partners. We have great respect for IMG’s leadership position in the industry and share the common vision of accelerating innovation in next generation IP-based delivery of V.VoIP and IP convergence products.

You may have questions regarding this announcement but please rest assured that HelloSoft will continue to serve our customers and partners with the highest of quality, latest standards and industry leadership. You will continue to interact with the same team members and can expect the same support and commitment that you have received in the past. IMG is supportive of HelloSoft’s unique software-based solutions and we believe that as a combined entity with the tremendous resources of IMG, our worldwide leadership potential is exceptional.

Your company is very important to HelloSoft and we want to reassure you that HelloSoft will continue to honor and serve your needs and we will continue to fully support and enhance our products. We have always been dedicated to serving our existing and prospective customers and will continue to work closely with you.

We appreciate your business and please do not hesitate to contact me or any member of the HelloSoft team.

Sincerely,
Krishna Yarlagadda

Chief Executive Officer, HelloSoft

For further information:
Please visit : www.hellosoft.com/press